



Glenmore Recreation Park

Engagement Summary 1

May 3, 2023



City of
Kelowna

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Engagement Overview

The City collected input from residents on what they think of the proposed design for Glenmore Recreation Park through an extensive engagement period between January 6 to February 5. A mix of in-person school sessions, virtual workshops and online engagement tools were utilized to get feedback to learn about the public's priority amenities for the park, any shifts in popular activities since the 2016 design, how the new design fit in to the community, and how current/ new users would envision utilizing the park.

Purpose of Engagement

Kelowna regularly seeks input from citizens and stakeholders on community priorities, land use planning, and initiatives, with the intention of making informed and balanced decisions. By understanding the perspectives, opinions, ideas and concerns of people who may be impacted by decisions, the City is dedicated to implementing an open and transparent process. Specifically, in regard to Glenmore Recreation Park, the City's goal is to inform citizens and stakeholders about the progress and consult on key priorities to update to the concept plan and finalizing of the schematic design.



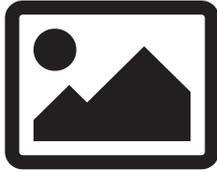
Inform

Goal: to provide balanced and objective information in a timely manner



Consult

Goal: to obtain feedback on analysis, issues alternatives and decisions.



Get Involved Kelowna

During the engagement period there was a over 6.7k webpage visits to the Get Involved page, with 996 of those participating in the online survey.



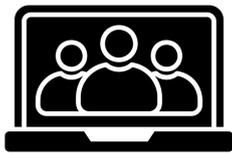
Survey Responses

An online survey hosted on Get Involved included a variety of open ended, multiple choice and ranking questions and two virtual workshops dedicated to community and recreational amenities were promoted to residents through signs on site, direct mail outs and digital tactics including social media posts and Castanet ads.

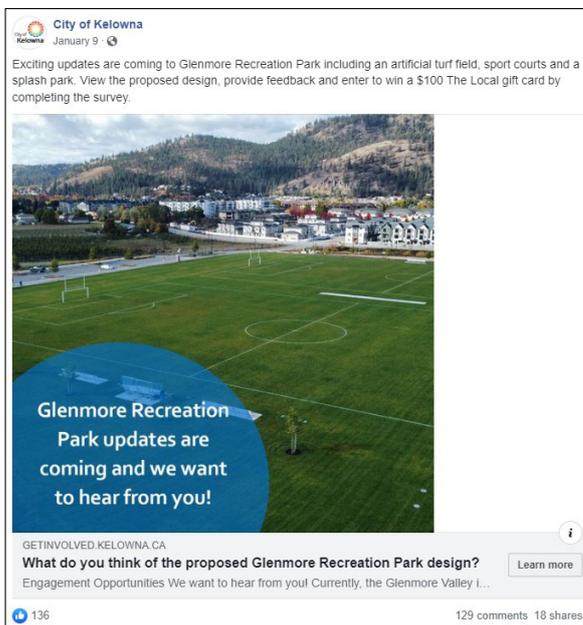


School Engagement

It was paramount that staff heard from students in the surrounding schools, so a team of consultants and City park planners visited Dr. Knox Middle School, North Glenmore Elementary and Glenmore Elementary where students took part in interactive games to help them envision the future of GRP.



Virtual Open House Engagement



The people of Kelowna participated in two virtual open houses over Zoom to provide input on the design of GRP. The sessions were divided into two themes - Community Amenities and Recreation Facilities. During the Community Amenities session, attendees shared their ideas for park features that would benefit the community, such as shaded areas, playgrounds, and walking trails. The Recreation Facilities session focused on the design of sports facilities, including soccer fields, and lighting.



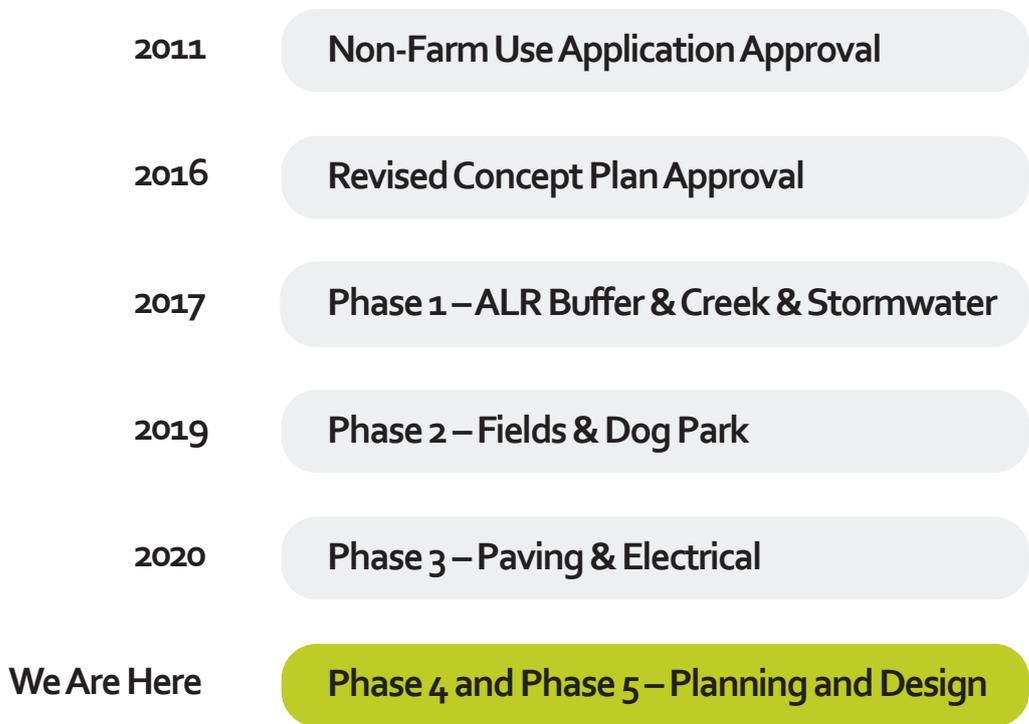
Engagement Timeline

Events and material to be discussed in this summary:

●	●	●	●
January 10, 2023	January 23, 2023	January 24, 2023	January 25, 2023
Online Survey Opens	Glenmore Elementary School Engagement	École Dr. Knox Middle School Engagement	Online Virtual Open House

Background

Lead up to the current engagement



**January
26, 2023**

Online
Virtual
Open House



**January
26, 2023**

North Glenmore
Elementary School
Engagement



**February
5, 2023**

Online Survey
Closes

What we heard



1/ Glenmore Elementary School

School Engagement



Date. January 23, 2023
Time. 11.45 am - 2.00 pm



Location. 960 Glenmore Rd, Kelowna, BC

Quick Summary of Event

- The largest school event with over 50 students in attendance in one group.
- Students from grade 6 gave feedback through drawing modeling and writing.
- The engagement team received over 160 activity/feedback sheets from the event.
- This event was close to Glenmore Recreation Park at only 3km away.

Playgrounds:

Themes from all 3 school open houses

1/ Ziplines

The school children from all three schools immediately expressed their desire for ziplines during the engagement activity. In fact, their response was so passionate and unified that it came as no surprise when ziplines became the unanimous favourite play element for the playground element of Glenmore Recreation Park. Lots of the children drew pictures of elaborate ziplines, and asked that the zipline be as creative and different as possible.



2/ Slides

Children from the three schools discussed their wish for a slide amongst themselves, imagining all the possibilities for play and excitement in their engagement sessions. Everyone was in agreement that the slide would provide an unforgettable experience and quickly made it their close second choice for the park. Many great ideas came from the open house and there was an emphasis on a large slide, with many children asking for a slide over 100 feet tall, racing slides, or covered slides.



3/ Trampolines

The students of the 3 schools chose trampolines as their third most desired feature to be included in the Glenmore Recreation Park. The children were incredibly enthusiastic and positive when it came to the inclusion of trampolines as they were very eager to use the facility in the upcoming summers. Their desire to be able to access the park, jump around and have fun on a trampoline was clear to see in their many responses.



Other Main Themes

The following themes came up in the drawings, writing, and models the children made in order of popularity :

- Swings
- Disc Swings
- Play Tower
- Monkey Bars
- Spinners
- Climbing Rope

Please refer to the appendix for some great examples of the worksheets the children at the 3 schools created for playgrounds.



What we heard



2/ École Dr. Knox Middle School

School Engagement



Date. January 24, 2023
Time. 8.30 am - 12.00 pm



Location. 121 Drysdale Blvd, Kelowna, BC

Quick Summary of Event

- The second largest school group broken up into two sessions with 20 students in each session.
- Students from grade 7 gave feedback through drawing modeling and writing.
- The engagement team received over 130 activity/feedback sheets from the event.
- This event was the closest to Glenmore Recreation Park at just under 700m away.

Splash Park:

Themes from all 3 school open houses

1/ Slides

When the consultant team and City of Kelowna asked for feedback from three schools in the area what they wanted to see in a new spray park; the overwhelming response was to install water slides. During the engagement activity all 3 schools drew pictures, modeled and wrote they that this was their number one priority.



2/ Dump Bucket

The tipping/dump buckets were very popular with all the students. The consultant team brought images to help inspire the children and the image of the large dump bucket was by far one of the favourites. Many of the students were creative with their drawings, showing different kinds of tipping buckets incorporated to many different spray park elements.



3/ Ground Sprays

This was another favourite from the images the consultant team brought. Many students had been to spray parks with ground sprays and expressed how much fun they were.



Other Main Themes

The following themes came up in the drawings, writing, and models the children made in order of popularity :

- Cannons
- Spray Loop
- Lazy River
- Misting/Fog Feature
- Shade

Please refer to the appendix for some great examples of the worksheets the children at the 3 schools created for splash parks.



What we heard



3/ North Glenmore Elementary School

School Engagement



Date. January 26, 2023
Time. 11.30 am - 2.00 pm



Location. 125 Snowsell St N, Kelowna, BC

Quick Summary of Event

- The smallest school event with over 20 students in attendance in one group
- Eight classes of Grade 5 and Grade 6 students participated in a park planning exercise prior to the engagement date. Two representatives from each class then shared the ideas from their classmates with the Project Team as they participated in the event, such that all the children of these grades of North Glenmore Elementary were represented.
- The engagement team received over 20 activity/feedback sheets from the event
- This event was close to Glenmore Recreation Park at 1.6 km away.

Youth Zone:

Themes from all 3 school open houses

1/ Basketball

The youth zone activity was a real success! The children had their preferences scattered all across the board, there was one activity that everyone seemed to be passionate about - basketball. Even though volleyball and skateboarding received strong consideration, the overwhelming favourite was for Glenmore Park to have an area dedicated for basketball. The children drew pictures and modeled hoops of different sizes, places to practice trick shots, and courts for all abilities to share.



2/ Volleyball

While the slight favourite was basketball, the second highest vote was for volleyball. Kids enthusiastically voiced their thoughts on the matter, some of them highlighting how it was not enough to just have volleyball courts as it is often not guaranteed that they would be set up for their use. Therefore, the introduction of a volleyball or even a beach volleyball zone into the proposed park was the ideal solution for these young fans of the sport.



3/ Area to Skateboard

The schools responded to the idea of setting up a skateboarding area, or even skatepark in the youth zone of the proposed Glenmore Park plan. Many of them expressed their enthusiasm for the concept, especially the idea of having separate sections for skateboards, scooters, and bikes. Some of the kids even drew and modeled exactly what kinds of features they would want to see. Overall, this activity proved to be the third most popular choices at the events.



Other Main Themes

The following themes came up in the drawings, writing, and models the children made in order of popularity :

- Climbing wall
- Wifi
- Area for food trucks
- Pump track
- Bike skills area
- Golf area
- Ball hockey

Please refer to the appendix for some great examples of the worksheets the children at the 3 schools created for youth zones.



What we heard

Virtual Open House 1

Community Amenities for
Glenmore Recreation Park



Top Priorities

Example Slide from Open House



Date: January 25th, 2023
Time: 6:30pm- 8:00pm



Online Zoom Meeting

Quick Summary of Event

- Key Questions from Event:
Which features are you most excited about? Is there anything you would add to the masterplan? Favorite parks in Kelowna or elsewhere? Describe your vision for Glenmore?
- Favorite parks in Kelowna and area:
Multiple people enjoy Ben Lee Park for its variety of activities, open space, and shaded seating areas. Quilchena Park and Beasley Park were also popular choices.
- Peoples preferences for the new features included: more activities for older children including, skate parks and sport courts. Several participants suggested a more flexible running track, and shaded areas around the whole park. There was also lots of discussion surrounding a spray park and sand volleyball courts.
- Kettle Valley Park, Strathcona Park, and Kinsmen Park were popular for the BBQ pit and courts.

Virtual Open House 2

Recreation Facilities for
Glenmore Recreation Park



Date. January 26th, 2023
Time. 6:30pm- 8:00pm



Online Zoom Meeting

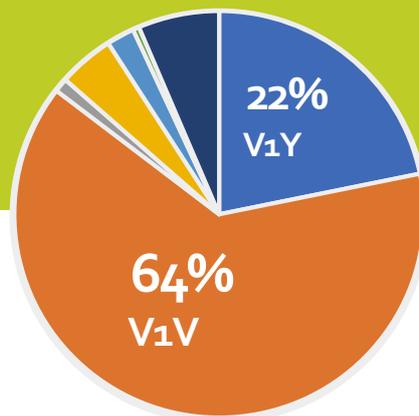
Quick Summary of Event

- Key Questions from Event: What do you want in a sports facility? Good examples? What to avoid? What makes them successful?
- The participants of this session expressed a high priority for lighting in the new park. They believe that lighting would extend the season, especially if all-season cover is not possible.

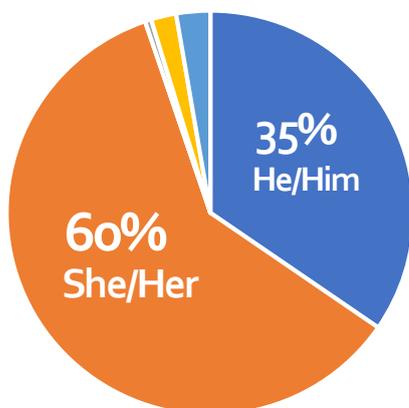
With lighting, the park can be used for longer periods of time and provide a safe environment for people to gather even after sunset. This would also allow for evening events and activities to take place, making the park a hub of community activity throughout the year.

Survey: Demographics

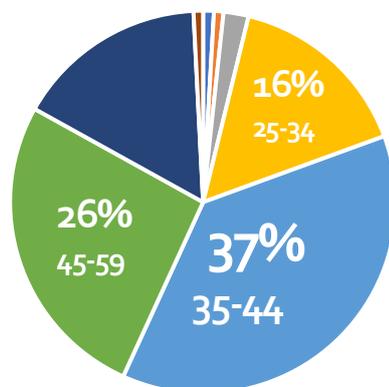
- Majority of people aged 35-44 took the survey with great participation from people ages 25-34 and 45- 59 years old.
- Majority of females took the survey at 60%.
- The majority of respondents lived near Glenmore Recreation Park. When the respondents were asked why they participated the number one response (60%) was that they live near the park.



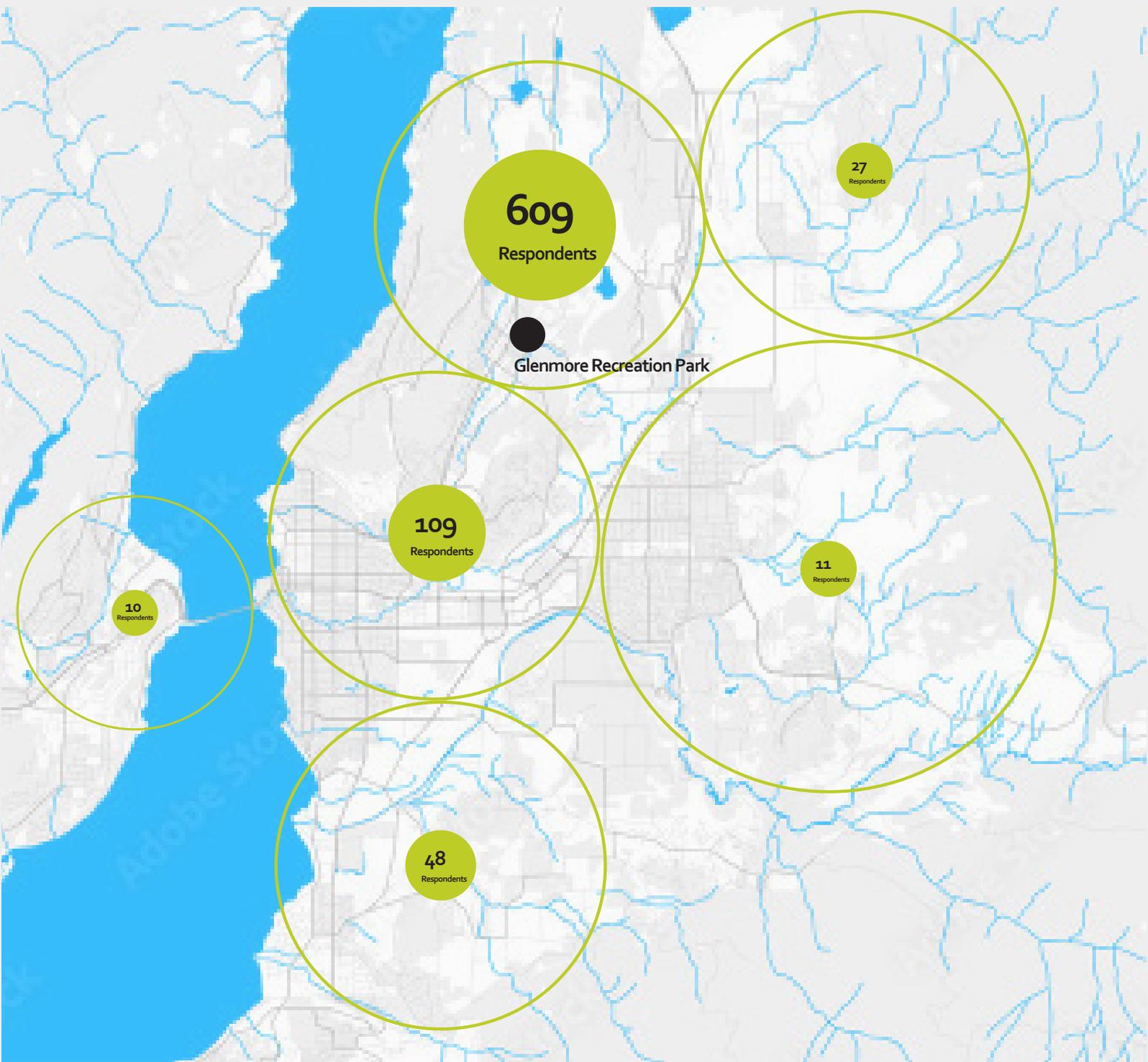
What are the first 3 digits of your postal code?



What Pronoun Describes you?



What is your age?



Map of Survey Respondents

While the majority of survey respondents live near Glenmore Recreation Park, there was a great mix of respondents who live all over Kelowna. Most notably was the 109 respondents from the central/downtown area, which made up the second largest area of participation.

Qualitative Survey Results

Where is your Favourite Park?

1 Parkinson Recreation Centre

Parkinson Recreation Centre and the surrounding park was mentioned over 95 times and was the clear favourite park for survey respondents. Their favourite feature of the park is the pickleball.

2 City Park

With over 80 responses and mentions City Park was voted as the survey respondents second favourite park. Their favourite feature of the park is the variety of activities.

3 Ben Lee Park

With over 75 responses and mentions Ben Lee Park was voted as the survey respondents as their third favourite park. Their favourite feature of the park is the splash park. While a close second to the splash park was the skateboard area.



Where is your Favourite Park?

4/.

Mission Recreation Park

The favourite feature of the park is multi-use fields.

5/.

Mission Creek Regional Park

The favourite feature of the park is the extensive trail system.

6/.

Knox Mountain Park

The favourite feature of the park is the extensive hiking trail system.

7/.

Glenmore Park

The favourite feature of the park is the soccer.

8/.

Quilchena Park

The favourite feature of the park is the playground.

9/.

Blair Pond Brandt's Creek Jack Robertson Kettle Valley

The number 9 spot was a 4 way tie with 20 mentions for the parks above.

Qualitative Survey Results

What do you like best about your favourite park?





What do you like best about your favourite park?

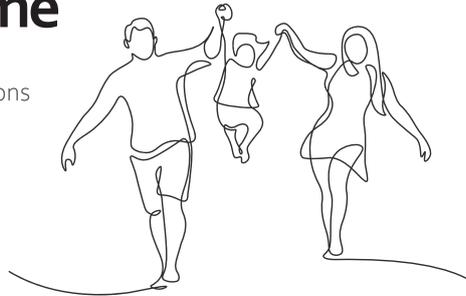
4/. Variety of Activities

77 mentions



5/. Close to Home

67 mentions



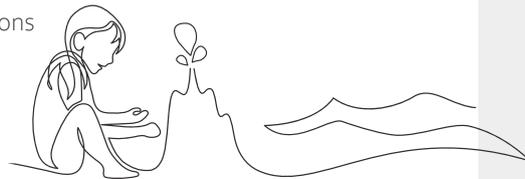
6/. Soccer

67 mentions



7/. Spray park

64 mentions



8/. Off Leash Dog Area

59 mentions



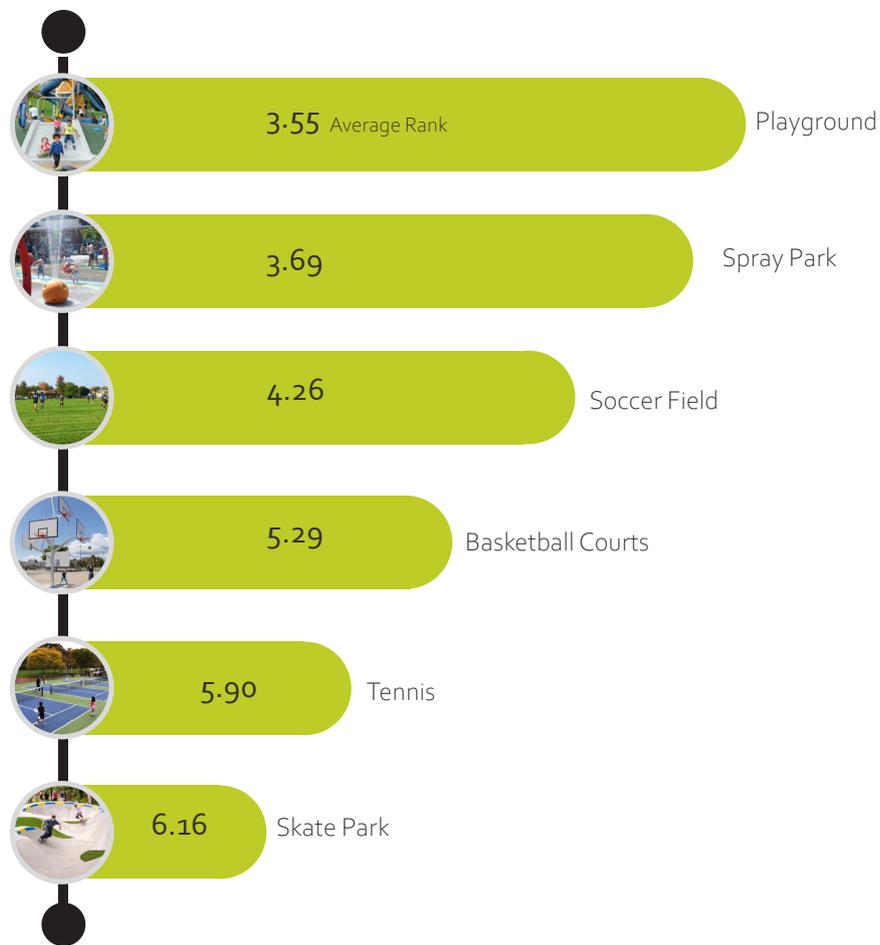
9/. Skate Park

43 mentions



What we heard

Top 3 Proposed Design Features



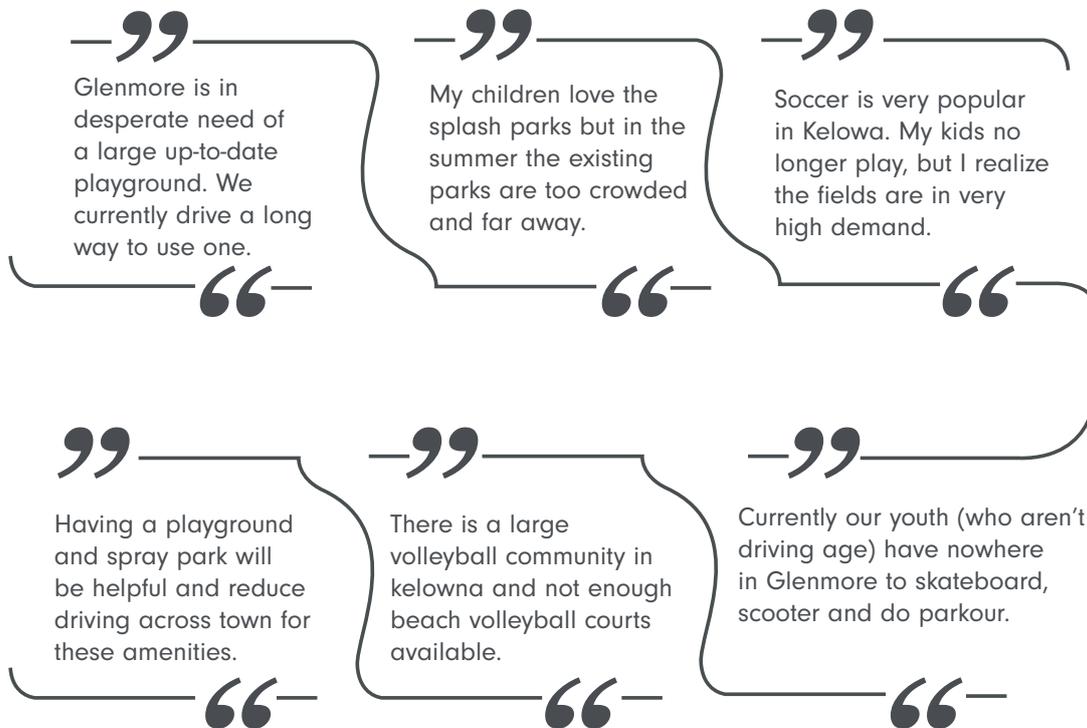
Key Takeaways

- Playgrounds were also the number 1 choice for why people went to their current favourite park.
- Tennis ranking higher than pickleball correlates with a slightly higher number of mentions as to why people go to their favourite park.
- The low skatepark ranking correlates with the survey and school age engagement. Reaching out to a skateboard specific usergroup would be a great next step.
- Basketball ranked very highly for the youth zone with the children, this reflects that.

Expand on why?

Please expand on why you chose your top 3 proposed design features for Glenmore Recreation Park. Main Themes:

A representative sample of quotes from the survey showing the main themes from this qualitative question



Other: 130 Responses

- 23 mentioned shade.
- 22 mentioned volleyball.
- 15 people mentioned additional parking.
- 11 people mentioned cricket being their top priority.
- 10 people mentioned greenspace.
- 8 mentions of a Rugby Field.

What we heard

Top Priorities

What are your priorities in the proposed Glenmore Recreation Park?

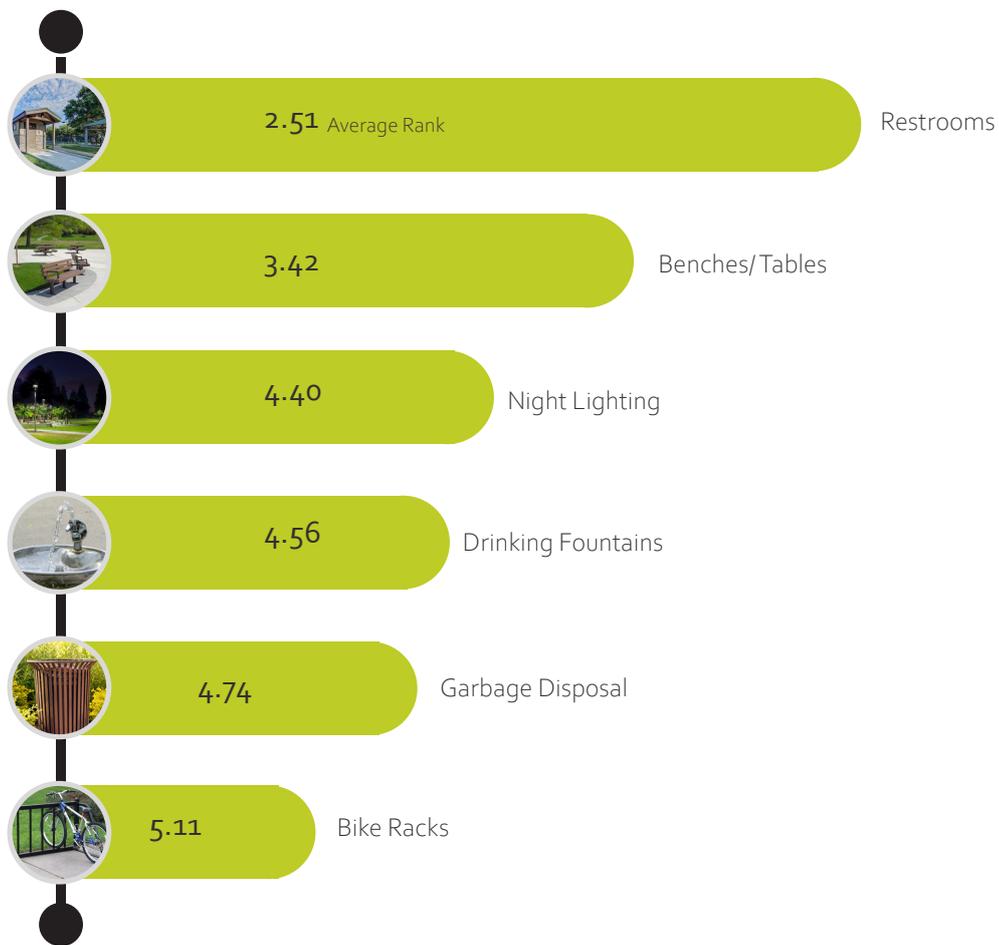


Key Takeaways

- The desire for new and unique park features aligns with qualitative data where many people claimed that the playgrounds, and sports courts in the Glenmore neighbourhood are outdated.
- As a priority, installation cost was generally ranked lower than the other elements listed

Top Passive Features

Rank the following features that would make Glenmore Recreation Park more enjoyable and functional



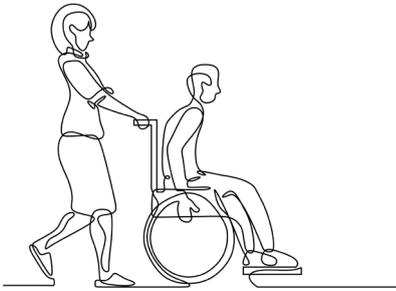
Key Takeaways

- Qualitative data from the survey shows a negative attitude toward including wi-fi and charging in the park. However, in the school engagement sessions, the students were excited to have these features in the park. It was the fifth most popular idea for the youth zone.
- Lighting also ranked fairly high (5th) in the 'is missing in the Glenmore Recreation Park' question, with people asking for lighting all over the park.

What we heard

Accessibility

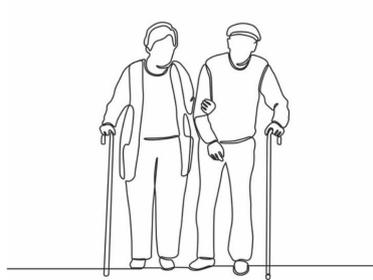
Do you, or anyone you know, have the following accessibility considerations that should be integrated into Glenmore Park?



1. Wheelchair

269 mentions

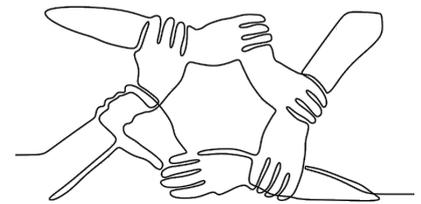
Wheelchair access.



2. Mobility

228 mentions

Other mobility issues other than wheelchair access.



3. Cognitive

223 mentions

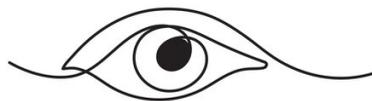
Cognitive issues such as memory loss to dementia.



4. Hearing

113 mentions

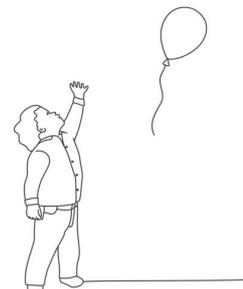
Hearing impairment.



5. Visual

111 mentions

Visual impairment.



6. Other

22 mentions

Other mentions included dealing with neurodivergent children and other motor skill impairment.

Themes

What theme would you like to see in the Design/Development of Glenmore Park?



1. Agriculture

595 mentions

The agriculture theme was the most prevalent, with over 150 mentions more than the Dry Valley.



2. Dry Valley

428 mentions

The Dry Valley theme, focusing on the relationship between water and drought, was the second most popular choice, with a sizable difference between Hill/Dale in third place.



3. Hill/Dale

196 mentions

The Hill / Dale (or 'Glen' in Scottish terms) theme took third place in the rankings of the most sought-after styles.



4. Other

48 mentions

The "other" theme was the least popular, garnering only 48 mentions.

Qualitative Survey Results

What do you believe (if anything) is missing in the Glenmore Recreation Park?

1/ Shade

67 mentions of shade from trees or even artificial sources like canopies or shade sails. Lots of comments asking for shade for sport courts and spectators as well.

” There needs to be shade, because a lot of the parks are lacking that. Shade is important for babies and seniors and shouldn't be a hard thing to find at a park. “

Survey Respondent

2/ 'Greenery'

43 mentions of people asking for more shrubs, trees, and nature in the proposed park design.

” Walking designated paths as well as sections of trees (for the many deer and other wildlife that live in the area to have some natural covered areas). “

Survey Respondent

3/ Walking Trails

41 mentions of walking trails, hiking trails, and looping paths to be included in the proposed park design.



4. Parking

39 mentions

Asking for additional parking , accessible parking and revised parking layout.



5. Lighting

32 mentions

Asking for lighting for the soccer field, for the future sport courts and other parts of the park to be well lit.



6. Baseball

30 mentions

Asking for baseball, softball, and even areas to warm up (batting cages).



7. Volleyball

27 mentions

Asking for outdoor area to play volleyball or beach volleyball. Many people noted its hard to find a place to play anywhere in Kelowna.



8. Swimming

26 mentions

Most of these mentions asking for an outdoor swimming pool as well as asking for an indoor swimming facility.



9. Track and Field

24 mentions

Many mentions of a multi use track, and areas to practice various track and field skills.



10. Winter use

23 mentions

The majority of winter use was around people asking for an area to skate in the winter, but also included cross country skiing and even outdoor curling.



11. Park Access

20 mentions

The main concern with park access for people was the crossing the road from existing neighborhoods.



12. Recreation Building

19 mentions

Lots of reference to Parkinson Recreation Centre , people would like to see something similar at Glenmore Recreation Park.

Qualitative Survey Results

Main Themes From Final Thoughts:

1 Complete Park Soon

Over 30 people brought up how they would like the design and build process to be expedited.

Example Quote:

"This should be a priority as this was promised while I still had kids that could have utilized this. Sadly, that did not happen."

2 Dog Park

Over 20 people voiced their concerns on the existing dog park. People mentioned a lack of shade, lack of size, maintenance concerns, and a dislike of the wood chip material.

Example Quote:

"Other consideration: Installation of doggie station (waste disposal & poop bags) so the park doesn't become a home for left poop."

3 Park Access

Over 15 people mentioned their concern on how people will get into the park safely.

Example Quote:

"I would like to stress the need for a light-controlled crosswalk to Glen Park Drive. This is critical in order for the park to be accessed safely!."

Final Thoughts

4/. Pickleball

15 mentions of people asking for pickleball courts.

"I can't stress the importance of pickleball facilities as soon as possible, the registration for the KPClub filled in a matter of days, there is a continuing influx of people to Kelowna with one of the major attractions being pickleball."

6/. Tennis

11 mentions of people asking for tennis courts.

"Tennis courts please!! It's so hard to find places to play especially with so many pickleball courts taking over."

8/. No Cricket

10 mentions of people not wanting a cricket field/ or to share existing fields with cricket.

"I will repeat my earlier comment about that it seems strange to dedicate such a large part of the park to cricket."

5/. Pool

11 mentions of people asking for an outdoor or indoor swimming facility.

"North Glenmore is far from the lake, and we need a swimming pool."

7/. Parking

10 mentions of concern for lack of parking.

"Parking needs to be a priority as well. It can be very busy with the soccer, if you add the pickleball and tennis, that will increase the cars."

9/. Washrooms

9 mentions about the need for year round washrooms in a central location.

"City maintained/operated washrooms are key - so many families spend most of their Saturdays in the spring, summer, and fall on fields with no washroom facilities."

Next Steps

City staff and the design consultant will review survey responses and synthesize the data into themes from most commented on to least. With park construction scheduled to begin in the near future.

Respondent feedback in addition to design best practices, amenities elsewhere in the neighbourhood and existing policy guidelines for neighbourhood level parks will inform the final design of the new park.





While a variety of tactics were used to reach a diverse range of citizens (see: Public outreach), results from open surveys such as those provided do not represent a statistically significant, random sample of all Kelowna citizens. Due to the opt-in and open nature of participation, results do not necessarily reflect the views of all Kelowna citizens.

Additional efforts were made to connect with harder-to-reach communities via stakeholder and community liaison networks; however, under-represented groups and individuals remain under-represented in the overall results.

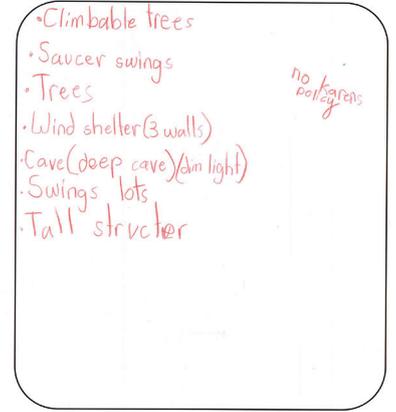
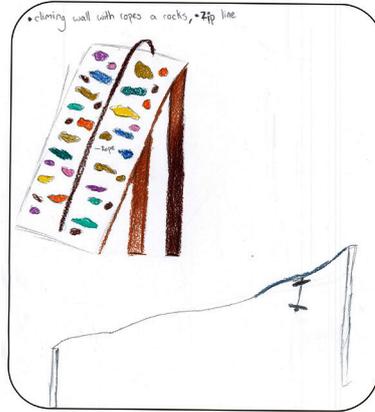
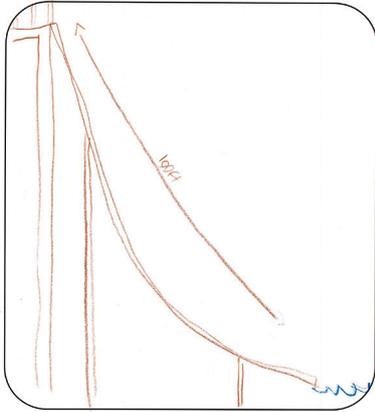
Additionally, results may not be representative of groups experiencing the greatest housing need, including those experiencing homelessness or accessing housing with supports.

Appendix



Playground Activity Sheets

Drawings, writing, and models from all 3 school engagements.



Slides

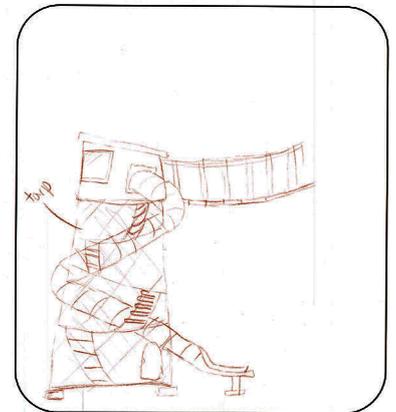
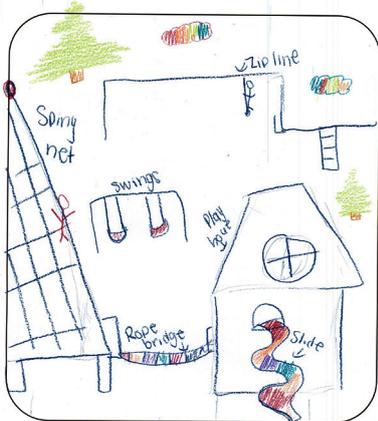
Pencil crayon drawing

Climbing/Zip

Pencil crayon drawing

Variety

Written



Swings/Zipline

Pencil crayon drawing

Variety

Pencil crayon drawing

Play Tower

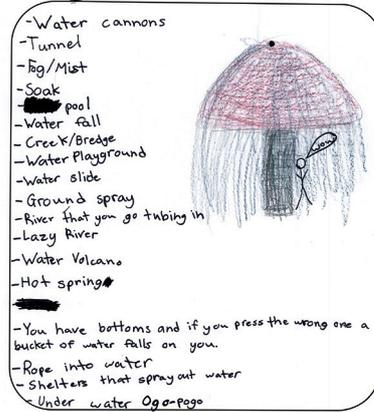
Pencil crayon drawing

Appendix



Splash Park Activity Sheets

Drawings, writing, and models from all 3 school engagements.



Slide

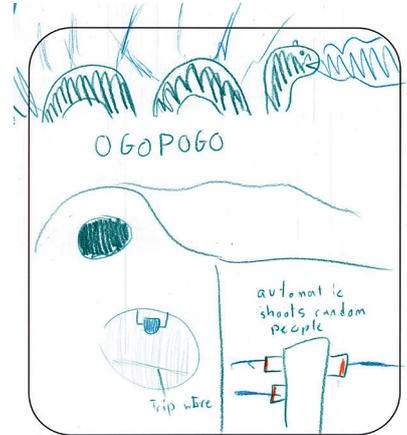
Pencil crayon drawing

Variety

Pencil crayon drawing

Slide/Structure

Pencil crayon drawing



Variety

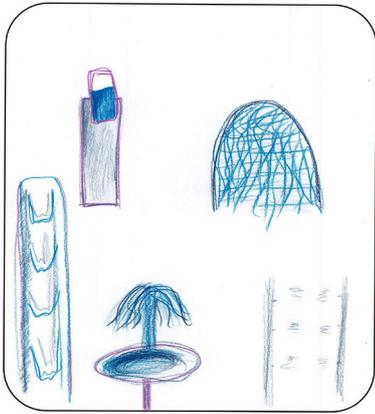
Pencil crayon drawing

Swings

Pencil crayon drawing

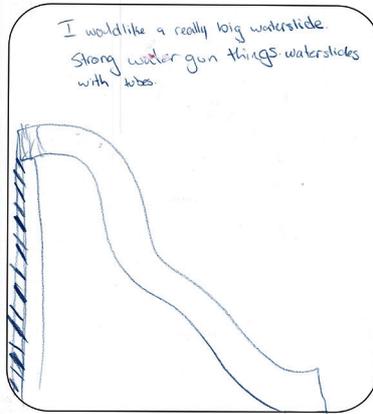
Themed Play

Pencil crayon drawing



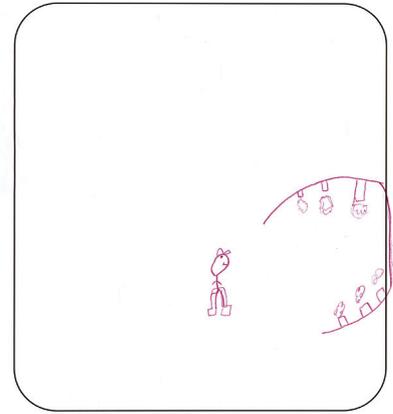
Variety

Pencil crayon drawing



Slide/Cannons

Pencil crayon drawing



Spray Loop

Pencil crayon drawing



Slide

Playdough Model



Dump Bucket

Playdough Model



Canons

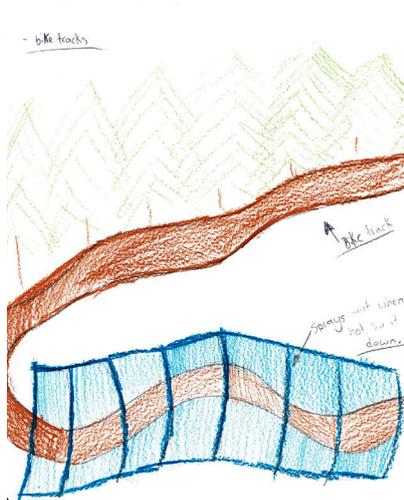
Playdough Model w

Appendix



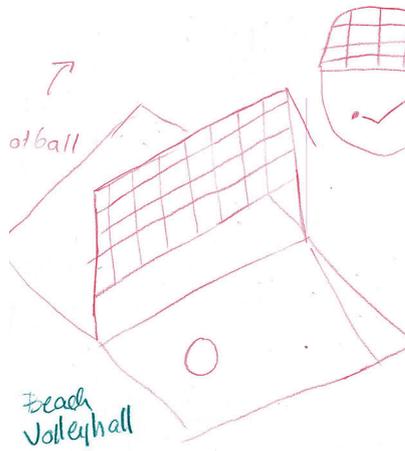
Youth Zone Activity Sheets

Drawings, writing, and models from all 3 school engagements.



Bike Skills

Pencil crayon drawing



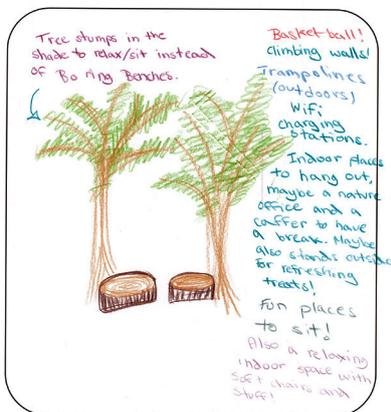
Volleyball

Pencil crayon drawing

- Basketball Ball courts
- Volleyball Net
- Biking jumps
- Tall plants
- Trampoline
- Lots of tall trees
- Pizza/Poutine/Food truck
- Mini golf
- A pond
- Inter ~~field~~ field

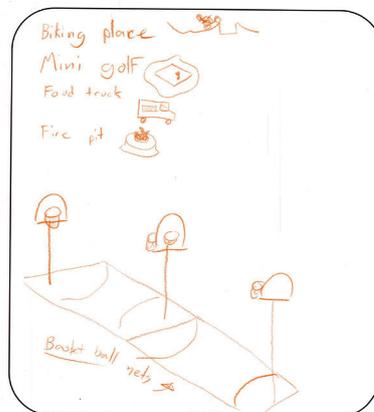
Variety

Written



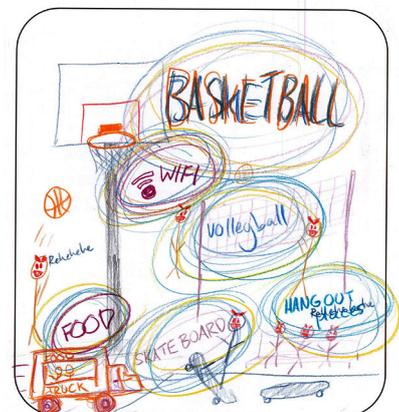
Shade

Pencil crayon drawing



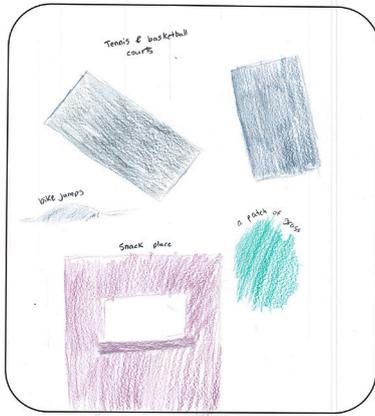
Basketball

Pencil crayon drawing



Basketball

Pencil crayon drawing



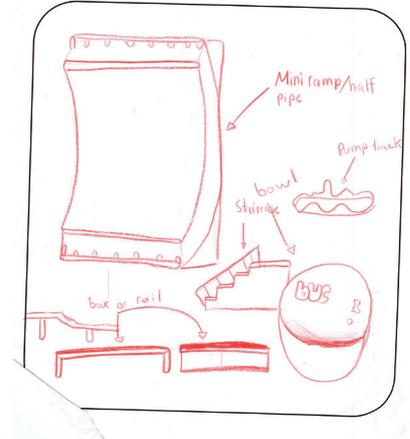
Tennis

Pencil crayon drawing



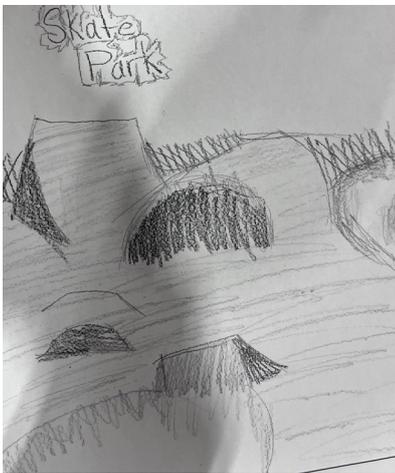
Pump Track

Pencil crayon drawing



Skate Elements

Pencil crayon drawing



Skatepark

Pencil crayon drawing



Ball Hockey

Playdough Model



Skatepark

Playdough Model

